

BEFORE THE AUTHORITY OF ELECTRICITY OMBUDSMAN, JHARKHAND
2nd floor, Sainik Market, Main Road, Ranchi – 834001

Case No. EOJ/03/2023

Ram Pravesh Prasad

Vrs.

JBVNL & Ors.

Extract Copy of Order

(11) 01.02.2024 The record is placed before me. Today is the date fixed for passing Order on the application of the appellant filed on 25.1.2024 for withdrawal of the appeal.

The appellant Ram Pravesh Prasad in his application has stated that during process of hearing of the case before the learned Electricity Consumer Grievance Redressal Forum at Ranchi, his first payer which pertains to restoration of three phase electricity connection had been fulfilled and there after the case was disposed of in absence of the counsel for the complainant. The redressal of rest of the grievances which includes payment of compensating the loss to the tune of Rs.40 Lakh due to non-supply of three phase electricity was not made and for which the present appeal was filed before this Authority. The appellant has further stated that during course of hearing, the counsel of the applicant/appellant, did not find any provisions in the Electricity Act, 2003 or in the Jharkhand State Electricity Regulatory Commission (Guidelines for Establishment of Forum for Redressal of Grievances of the Consumers, Electricity Ombudsman and Consumer Advocacy) Regulation 2020 which prescribes adequate compensation of the loss due to non-supply of the electricity.

The appellant at para-5 of his application has disclosed his liberty to file a complaint before the appropriate Consumer Court of having Jurisdiction. Since the Authority of the Electricity Ombudsman, appointed as per section 42(6) of the Electricity Act 2003, is simply empowered to decide Appeal / Representation of any consumer aggrieved by an order made by the Forum (C.G.R.F / V.U.S.N.F).

In instant case, the appellant Ram Pravesh Prasad had filed a complaint case (having No- 01/2023) before the learned Vidyut Upbhokta Shikayat Niwaran Forum (V.U.S.N.F.) Ranchi and by Order No. 2 dated 16.5.2023 /14.6.2023 the case was finally disposed of by the learned V.U.S.N.F. Ranchi.

The Electricity Ombudsman entertains an appeal for settlement of consumer grievance concerning non-redressal of the consumer grievance by Forum (C.G.R.F. / V.U.S.N.F.) constituted under Regulations 3 of the Jharkhand State Electricity Regulatory Commission (Guidelines for Establishment of Forum for Redressal of Grievances of the Consumer and Electricity Ombudsman and Consumer Advocacy) Regulation, 2020 as per section 42 (5) of the Electricity Act, 2003. This Authority of Electricity Ombudsman is not authorized to ventilate its view as to whether the consumer Shri Ram Pravesh Prasad, the present appellant, is legally authorized to file a fresh complaint before appropriate Consumer Court for compensation of Rs.40 Lakh or not. In this Appeal EOJ/03/23, the Electricity Ombudsman is concerned with the Judgement/ Order of the learned V.U.S.N.F, Ranchi only.

The prayer of the appellant to withdraw the appeal is hereby allowed. Since the application has been filed before admission, this appeal is hereby, **Rejected as Withdrawn**, at the stage of admission itself.

Let an extract of this Order be provided to the parties.

Sd/-
Electricity Ombudsman